

# An important message from Rob on safety



everyone  
home safe  
every day

**Hello everyone,**

I was really concerned to hear about an alleged near miss with a railway colleague near Totnes, on our Western route last Wednesday.

Whilst the investigation is underway to get to the root cause of what happened, what we know so far is that railway colleagues were potentially seconds from death or serious injury. Whilst it's clearly good news, and we're thankful that everyone is OK, events like this are a warning to all of us that despite how far we've come there is always more we can do to ensure we fulfil our promise of 'Everyone home safe every day'.

This incident highlights the importance of ensuring work being undertaken on or near the line is done in compliance with the NR standard '*Safety of people at work on or near the line*' (NR/L2/OHS/019).



**Rob Cairns,**  
Regional Managing Director

More importantly, I want to reflect on the part we can all play in keeping each other safe, I understand that the working environment or tasks might change, but it's important we recognise that and reflect on the effect it might have on the safe system of work. When that happens, my ask of you is to take 5, and where required escalate any issues to the Responsible Manager.

My commitment to you is to make myself available to speak with anyone and hear any opinions on how we make it that no one faces the risk of not being home safe everyday - always.

Stay safe

**Rob Cairns**  
Regional Managing Director

This update is provided by the Wales and Western Communications team. For any queries, please contact [walesandwesterncomms@networkrail.co.uk](mailto:walesandwesterncomms@networkrail.co.uk)



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