

Asbestos Helpline

In the event of an employee being potentially or actually exposed to asbestos during the course of their work they are advised to call the Asbestos Helpline.

This service is available between the hours of 09:00 and 17:00 Monday – Friday.

The Asbestos Helpline contact telephone number is 03300085105, option 4.



The purpose of the helpline is to:

- Provide callers with objective health information and reassurance about the potential effects of inadvertent/incidental exposure to asbestos;
- Support callers to understand the limited health risks and put these into perspective, and dispel any disproportionate levels of anxiety or panic;
- Discuss with callers any respiratory health problems they may have been experiencing and explore any concerns they might have that these could be related to potential asbestos exposure;
- Answer callers' queries about lung cancer and mesothelioma in particular, including the very low risk of contracting a disease due to inadvertent exposure;
- Query if caller has completed a Preliminary Investigation Form NR2072P – If no, the caller will be signposted to the accidents investigation section of connect (NWR Intranet) to download and complete. This will support identification of route cause and will also support appropriate recording of such events.



Should further support be required, the service will signpost the caller as is necessary.

