

Think RISK

What is Think RISK?

Think RISK is a campaign to help to stop you and your colleagues getting injured at work. It is a series of prompts for you to think through when you're doing your job, and help you identify and manage safety risks more effectively. The Think RISK campaign aims to improve everybody's ability to manage health and safety risks.

The number of high potential near misses (those resulting in a potential for multiple fatalities) in Network Rail is increasing. Also, incidents of slips, trips and falls, work on task risk control sheets and WARAs shows a worrying lack of true, conscious risk identification and management.

Therefore, this campaign addresses the need to help frontline managers to develop improved risk management skills in their teams and themselves.

Before you start

- Make sure your Think RISK posters are up
- Watch the video and familiarise yourself with the messages
- Read through these guidance notes.

How does this briefing work?

There is a video to watch then once you have watched that please have discussions afterwards using the guidance questions below, or any discussion points you feel important.

Considerations

We want these sessions to provoke honest and open discussions about risk.

It is important to advise your attendees that if they provide honest accounts of situations there will be no repercussions.

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Introduction

These guidance notes have been produced to aid your session on this Think RISK video.

In these notes we've described the purpose of the video, areas covered and suggested questions to ask your group once you've all watched the video.

This video covers the topic of:

Process

It shows the planning cycle of work and the implications changes can have on our colleagues. The video contains a drama scenario relating to collaborative work with a contractor and interviews from Network Rail colleagues and the contractor, giving their honest account of issues surrounding changes and the safety impact they have.

Topics covered

We feel the video covers many topics, some of them being:

- Speaking up if something doesn't feel right
- Challenging colleagues
- Safe systems of work
- Time pressures
- The importance of effective planning

Facilitator questions

- Would you have done the job? Or would you have cancelled it?
- How many opportunities to prevent the contractor being left with this decision do you feel there were?
 - What opportunities were they?
- How did we put them in this position, in your view, what went wrong?
- What behaviours, both good and bad, did you witness leading to the incident?
- What would you do to ensure this doesn't happen again?
- How often do you find yourself in the position where you have to decide like this?
- Do you spend enough time planning?
 - Is that planning fit for purpose?
- What can be affected by late change?
- How do we manage change, especially late change?
- What things can we do as a team to manage change better?
- What are you going to do differently as a result of this session?

