

1 Purpose

This document provides recommendations on how to support the Network Rail's responsibility for keeping passengers and those who live or work near the railway safe. Network Rail takes this responsibility very seriously, so we do all we can to raise awareness of how to stay safe on the railway. This guidance helps drive Network Rail's safety vision: everyone home safe every day.

"Social value" is the term used to describe the benefits to society from a project or piece of work. This guidance note shows how to go above minimum requirements and deliver social value across the railway. Relevant volunteer opportunities can be found at the end of this guidance note.

2 Safety campaigns

This diagram shows the focus areas of Network Rail's approach to keeping communities safe. Across each of the eight Route Businesses, there are a variety of Community Safety Managers, Route Crime Managers and Level Crossing Managers, as well as a central Suicide Prevention team, that work together to reduce trespass, suicide and anti-social behaviour across the rail network.



3 Construction stage

When you are on site, there are many things you can do to improve your social impact and ensure Network Rail and its suppliers are keeping communities safe. During the construction stage:

- Please contact your Route Community Safety Manager ([{{ HYPERLINK "https://safety.networkrail.co.uk/home-2/environment-and-sustainable-development/social-performance/keeping-communities-safe/" }}](https://safety.networkrail.co.uk/home-2/environment-and-sustainable-development/social-performance/keeping-communities-safe/)) before delivering activities with local schools as we conduct school visits on a regular basis across the network;
- Report any trespass, near misses or opportunities for safety improvements via the [{{ HYPERLINK "https://safety.networkrail.co.uk/safety/close-call/" }}](https://safety.networkrail.co.uk/safety/close-call/) process;
- Should you see any behaviour from colleagues that may have a negative impact on community safety, speak to your line manager or contact the Network Rail [{{ HYPERLINK "https://www.intouchfeedback.com/index.asp?Lid=89&Cid=4040" }}](https://www.intouchfeedback.com/index.asp?Lid=89&Cid=4040)

- Run a competition with the local school for pupils to design rail safety posters, which you can display at the local station or on site hoarding;
- Paint a rail safety mural over graffiti in your local community as a way of discouraging trespass and antisocial behaviour on the railway, liaising with Property colleagues in advance;
- Support our { HYPERLINK "<https://www.networkrail.co.uk/communities/safety-in-the-community/safety-campaigns/>" } on trespass, suicide prevention, station safety, level crossing safety and mobile phone distraction. To find out more information and take part in our national campaigns, please { HYPERLINK "<https://www.networkrail.co.uk/communities/contact-us/>" };
- Conduct a site visit with school pupils to demonstrate rail safety in a 'live' environment;
- Ensure all members of staff have seen the rail industry suicide prevention briefing videos and are issued with the suicide prevention 'tactics' card – both available on the { HYPERLINK "<https://nspsglearningtool.co.uk/>" } website;
- Offer the Samaritans Suicide Prevention training course 'Managing Suicidal Contacts' to all staff – courses can be booked by emailing { HYPERLINK "<mailto:railcompanies@samaritans.org>" };
- Ensure lineside fences and access gates are well maintained and secure and, if you notice that a boundary fence is damaged, report this to your Employer's Representative.

4 Example activities and volunteering

Volunteering in your local community is another way to help keep communities safe, and some suggested opportunities are listed below. Case studies providing real examples of these activities are available on the { HYPERLINK "<https://safety.networkrail.co.uk/home-2/environment-and-sustainable-development/social-performance/keeping-communities-safe/>" }.

Deliver rail safety events in the local community

Join the Rail Pastors scheme in your local area and support vulnerable passengers at night

Participate in the Samaritans suicide prevention campaign, "Small Talk Saves Lives"

Host talks in schools about the negative impact crime has on communities and the railway

Invite school children or vulnerable passengers to their local station and host a 'do and don't' session to reduce lineside fatalities

Network Rail employees:

You are entitled to up to 5 days of volunteer leave. This can be taken to support any UK registered charity, or it can be used to support any of the following community engagement activities:

(i) Community Safety (ii) Early Engagement or (iii) Community Rail

For more details, visit { HYPERLINK "<http://connect/volunteering>" }.

To view all environment and social KPIs and how they are to be reported, please refer to the *KPI Guidance Note NR/GN/ESD22*.