

# Stakeholder relations code of practice

Accessing Network Rail standards for contractors and suppliers

Document version:

1.2

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## 1. Introduction

This section of the code tells you about getting access to the Network Rail Standards, which you'll need to do before carrying out work on the rail infrastructure.

## 2. Network Rail standards

Network Rail standards are a set of documents we produce to define the way we work. They set out the information we share, the principles we have and the business requirements we work to.

Together, they give us a consistent, safe and coherent set of working practices across the whole company. By having a single external source for this information, we can be sure that contractors and suppliers have access to the most up-to-date standards information. We publish Network Rail standards quarterly. Publication dates are the first Saturday in March, June, September and December. We'll communicate any changes through the standards awareness briefing report.

All our principal contractors:

- Should show that they have systems in place to access our standards and brief their own people on changes.
- Should brief their subcontractors on changes, or assure us that the subcontractors are competent to brief themselves.
- Must not distribute our standards outside their organisation.

To aid your briefing process, you may give your subcontractors a copy of the Standards Awareness Briefing Report.

# 3. Who do I contact for more information?

There are a number of ways for suppliers, principal contractors and subcontractors to access Network Rail standards and the standards awareness briefing report:

- Online: SAI Global Network Rail Standards Online at: <u>http://i2.saiglobal.com/management/</u>. Call SAI Global for more details on 01344 636300
- **Online:** IHS Network Rail Standards Online at: <u>http://uk.ihs.com/products/rail/index.htm</u>. Call IHS Customer Services for more details on 01344 328039
- Hard copy: To buy individual standards, call SAI Global on 01344 636300 or <u>EUIHi2iSupport@saiglobal.com</u>
- Hard copy: To buy individual standards, call IHS Customer Services on 01344 328039 or <u>emeastore@ihs.com</u>.

You can also give feedback to our standards team at: <u>StandardsManagement@networkrail.co.uk</u>

To find out more, contact our Standards and Controls Publications Manager on 01908 782481.