

Safety Hour Discussion Pack

Topic: Sentinel Authentication

Purpose of the discussion:

To discuss the importance of authenticating through Sentinel, and the serious consequences of not scanning.

Sentinel enables safe and competent work/access to the railway. When an individual scans their card, the system uses real-time data to confirm that the individual has:

- The competencies to carry out the work (and that these are up to date)
- Medical clearance to be working
- Any existing medical conditions that require support/consideration
- A clean drugs and alcohol record The system will also be updated in the future to monitor hours worked and reduce the risk of fatigue.

Discussion points: Use below to plan your facilitated discussion. Remember, you don't have to have all the answers – the role of the facilitator is to create an engaging discussion where everyone identifies and commits to solutions.

Discussion points	Supporting notes
<p>If we don't scan our Sentinel cards, what might happen?</p>	<p>Ask the group to brainstorm scenarios where Sentinel Authentication would have stopped an incident from taking place.</p> <p>You can create scenarios using risks like these:</p> <ul style="list-style-type: none"> • Someone could access the track under the influence because their drugs and alcohol record hasn't been checked • Competency holders who have not updated their competencies may have missed Safety critical updates • Individuals working multiple shifts cannot be supported with the risk of fatigue
<p>If there's been a time where you haven't scanned, why, and how do we solve this?</p>	<p>There may be genuine frustrations/challenges with Sentinel.</p> <p>Bring these to life, and discuss what can be done to solve them.</p> <p>Consider</p> <ul style="list-style-type: none"> • Providing feedback to the Sentinel team • Working with colleagues to support with the Sentinel process

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<p>Would you challenge a colleague who fails to scan their card?</p>	<p>Everyone you work with impacts your ability to be safe – would you be prepared to work with someone without them gaining authentication from Sentinel?</p> <p>It's not just the people you know, it's the people you don't know – 80% of Sentinel Card holders are contractors.</p>
<p>What will we do differently when we leave today?</p>	<p>Ask for personal and team commitments.</p> <p>Examples might include:</p> <ul style="list-style-type: none"> • Committing to always authenticate • Challenging colleagues if they fail to scan • Promoting Sentinel as the only way to regulate safe access to the railway

For further information:

Call the Sentinel helpdesk on 0330 726 222

Email the Sentinel team - Sentinel@networkrail.co.uk