



VOLVO CONSTRUCTION EQUIPMENT SERVICE BULLETIN

Language Code GB	Group 975	Product CEX	No. 42 K	Version 1	Date 2008-09-02	Page 1/1
Applies to models EC15B XR, EC15B XT, EC15B XTV, EC20B XT, EC20B XTV, EC25						

ONLY FOR DISTRIBUTORS / DEALERS

Dipper arm welding process improvement



WARNING!

Please pay attention to the safety instructions in the Operator's and Service Manuals concerned.

This Service Bulletin is to be considered as technical information only and is not subject to any reimbursement programs outside normal warranty.

Cause

In some cases, there can be cracks in the dipper arm welding.

Action

Replace the dipper arm.

Send a report and a photo showing the cracks, together with the dipper identification number to Customer Support by Techline call or e-mail.

Supplier welding process has been checked and updated. The following improvement has been introduced in production with effect from dipper arm serial No. according to table below.

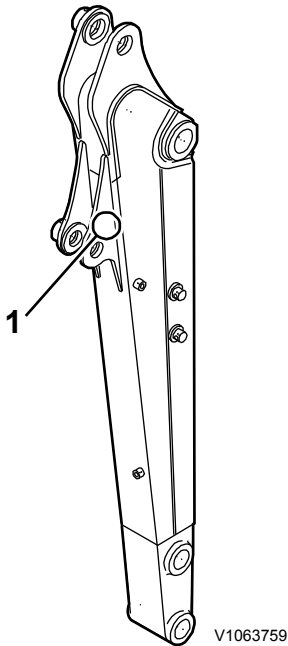


Fig.1 Dipper arm
1 Identification number

Model	Part No.	Dipper arm serial No.
EC15B	VOE11800867 (900 mm, standard arm)	113/08
	VOE11800869 (1150 mm, long arm)	296/08
EC20B	VOE11800871 (1050 mm, standard arm)	053/08
	VOE11800873 (1300 mm, long arm)	129/08
EC25	VOE11805938 (1200 mm, standard arm)	271/08
	VOE11805937 (1500 mm, long arm)	193/08

MORE CARE. BUILT IN.

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