

Safety Hour Discussion Pack

Topic: *Personal safety and security*

Purpose of the discussion:

Personal safety and security has been chosen as a topic as a result of recent incidents such as the suspected terrorist incident at Whitehall, Westminster 22 March 2017 and arrests in North West London 27 April 2017 following ongoing counter terrorism investigation.

Following tragic events in Westminster, Mark Carne reminded us that safety and security on our railway remains all of our responsibility and that we need to be vigilant in the face of threats. As rail colleagues, we understand our environment better than anyone so will know if something is out of place or doesn't feel right.

*Colleagues should apply the **HOT** protocol to any reports of unattended items.*

*H - Has a deliberate attempt been made to **HIDE** the item?*

*O - Does the item have **OBVIOUSLY** suspicious characteristics?*

*T - Is the item **TYPICAL** of what you would expect to find in this type of location?*

*The **WHAT** protocol is designed to help rail colleagues gather as much useful information as possible when receiving a report of suspicious behaviour.*

W - What are they doing?

H - How are they behaving?

A - Alone or acting with others?

T - Threat - What type of threat are they believed to pose?

Discussion points: Use below to plan your facilitated discussion. Remember, you don't have to have all the answers – the role of the facilitator is to create an engaging discussion where everyone identifies and commits to solutions.

Discussion points	Supporting notes
<p><i>Has anyone been involved in an attack?</i></p> <p><i>What are the sorts of threats we might face?</i></p> <p><i>What are the personal safety protocols if there was a threat to personal safety?</i></p>	<p>Malicious, hostile or deliberate acts. Disgruntled and hostile individuals.</p> <p>Recent events around the world remind us all of the terrorist threat we face, which in the UK is considered as 'SEVERE', meaning an attack is highly likely. The probability of being caught up in an attack is very, very small. There are three key steps for keeping safe: Run, Hide, Tell.</p> <p>Run - Run to a place of safety. This is a far better option than to surrender or negotiate. If there's nowhere to go, then...</p> <p>Hide - It's better to hide than to confront. Remember to turn your phone to silent and turn off vibrate. Barricade yourself in if you can. Then finally and only when it is safe to do so...</p> <p>Tell - Tell the police by calling 999.</p> <p>The advice does not apply to lesser risks, such as altercations focused on individuals, where existing and proven railway procedures apply. In circumstances in which evacuation is not possible, and only if faced with no credible alternative, you may wish to consider that defending yourself may become inevitable if life is to be preserved.</p>



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Discussion points	Supporting notes
<p><i>What about others? What is our duty of care?</i></p> <p><i>(moral or legal obligation to ensure the safety or well-being of others)</i></p> <p><i>What would you do if you couldn't run or hide to a place of safety?</i></p>	<p>Consider the safety of:</p> <ul style="list-style-type: none"> • Colleagues • Those with limited mobility • Visual and audio impaired • Visitors • Customers / travelling public <p>Consider the environment:</p> <ul style="list-style-type: none"> • In an open or confined space • In open / secure areas • Passenger facing • When out and about • Travelling to and from work and at home <p>Until the arrival of police, individuals will be required to take responsibility for their own safety. There is no expectation that any individual will be required deliberately to expose themselves to additional risk.</p>
<p><i>What can we do to stay safe?</i></p>	<p><i>Police and security agencies are working tirelessly to protect the public but it is also important that we all remain vigilant and aware of how to protect ourselves if the need arises.</i></p> <p><i>Remember the HOT and WHAT protocols and Run, Hide, Tell.</i></p> <p><i>You can play a vital role by being vigilant when you are at work or travelling and reporting anything that doesn't feel right, for example an unattended item or someone acting suspiciously. Don't leave it to someone else to report it. See it. Say it. Sorted.</i></p> <p>Report any suspicious behaviour or activity to the confidential Anti-Terrorist Hotline on 0800 789 321 or in an emergency, 999.</p>

For further information:

If colleagues are affected by this safety hour discussion, they can find help through Validium. Visit the <http://www.validium.com/vclub>. Log in with username: NetworkRail and password: onlinesupport

If rail colleagues have any concerns about anything or anyone they encounter, they should tell a police officer or call BTP immediately on 0800 40 50 40. Always call 999 in an emergency.

Visit the security hub for more information
<https://security.hub.networkrail.co.uk/Pages/NRHome.aspx>



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