

Who Ya Gonna Call?



Thursday 4th July 09.56am Swindon Station

- Travelling to Reading
- Waiting on P3
- Mendip Rail freight train passes through
- The train spotter that lurks within me noticed the loco No was 59001.....! 😊
- Half way along the train, I noticed a loud banging from a JHA freight wagon
- What would you do?



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- I realised it was a wheel flat
- I knew that wheel flats can damage the infrastructure
- I knew Control needed to be informed
- I couldn't find their No on my phone
- I couldn't get MyConnect on my mobile to work
- What should I do?



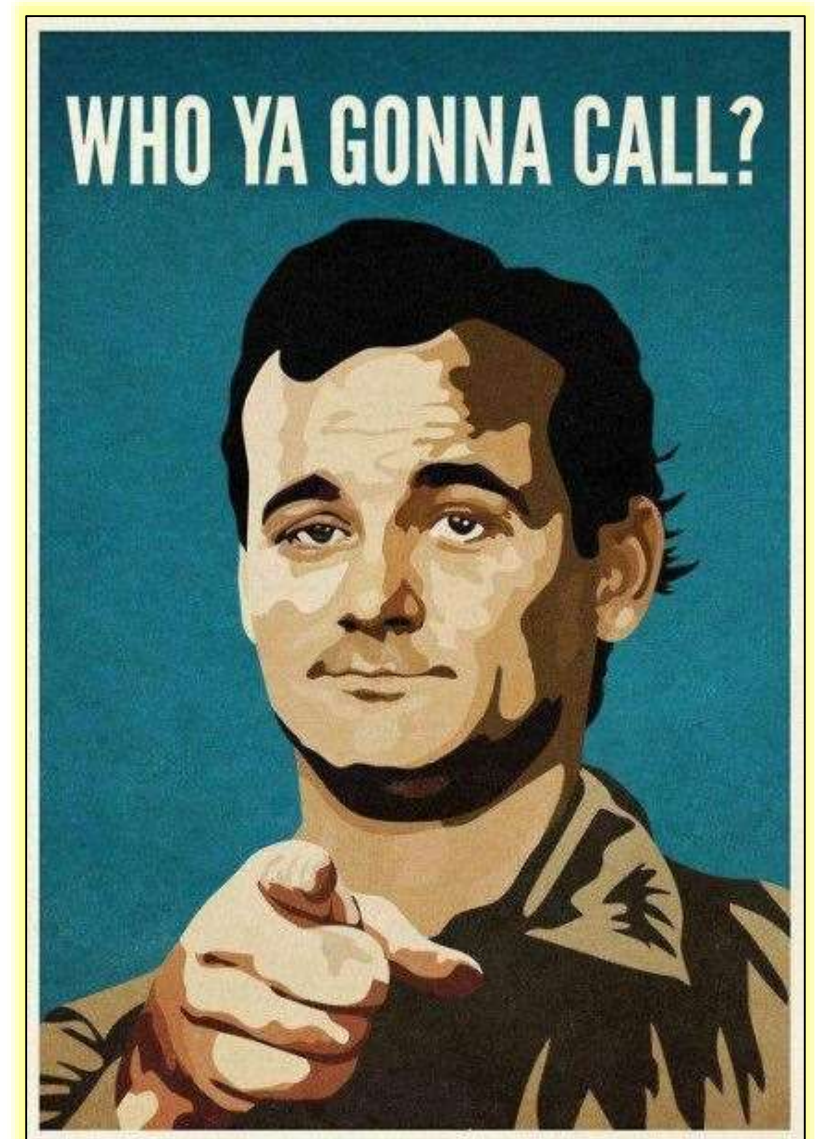
Thursday 4th July 09.56am Swindon Station

- Using my contacts, I emailed Ops Manager Tom Desmond
- Swindon Control then called me for more details
- The loco No ID'd the train!
- The train was stopped at Reading and examined
- A wheel flat was confirmed
- The train was allowed to continue on its journey
- I was thanked for my vigilance



What would you have done?

- I thought I had the Route Control No in my phone but I no longer did!
- Tom Desmond has now confirmed:
 - In an emergency call the **Route Control Manager**
01793 38 92 01
 - In a non emergency call **Network Rail Helpline**
03457 11 41 41
- **Put these No's in your mobile NOW!**



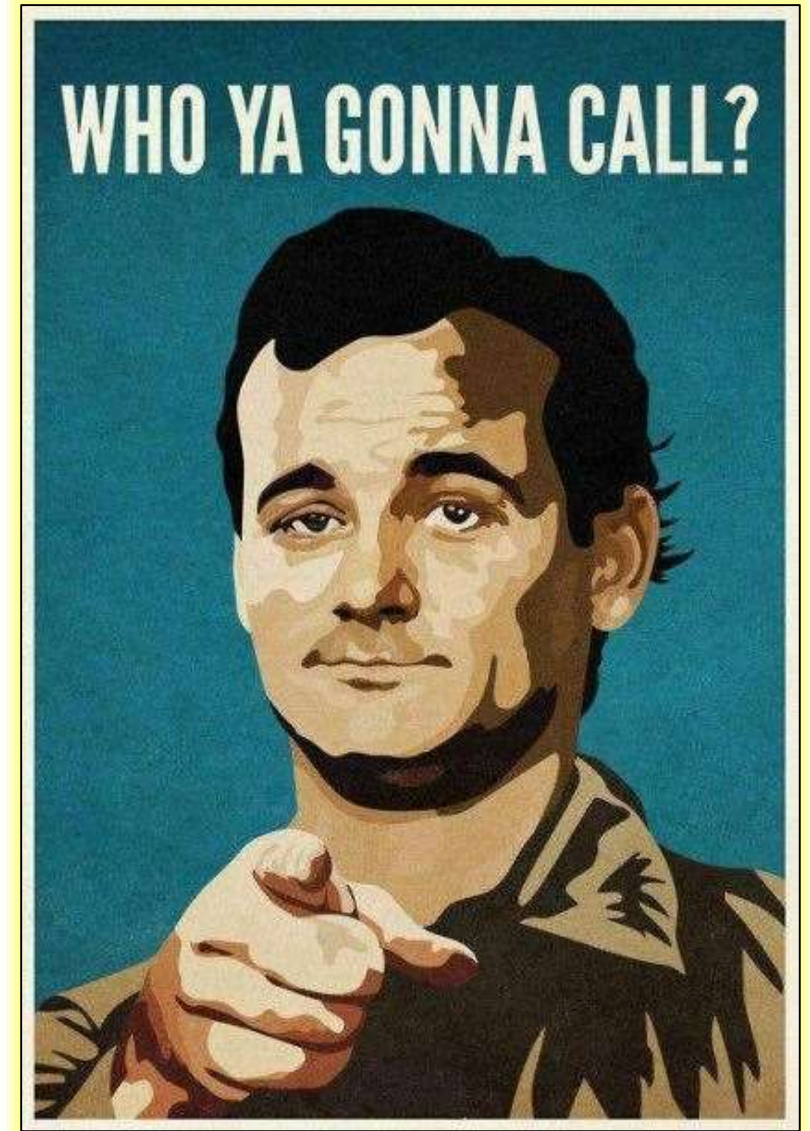
The following slides show scenarios for discussion.....!

Please get involved and share your thoughts



What would you do here?

Stone lintels being removed at height above an area not barriered off



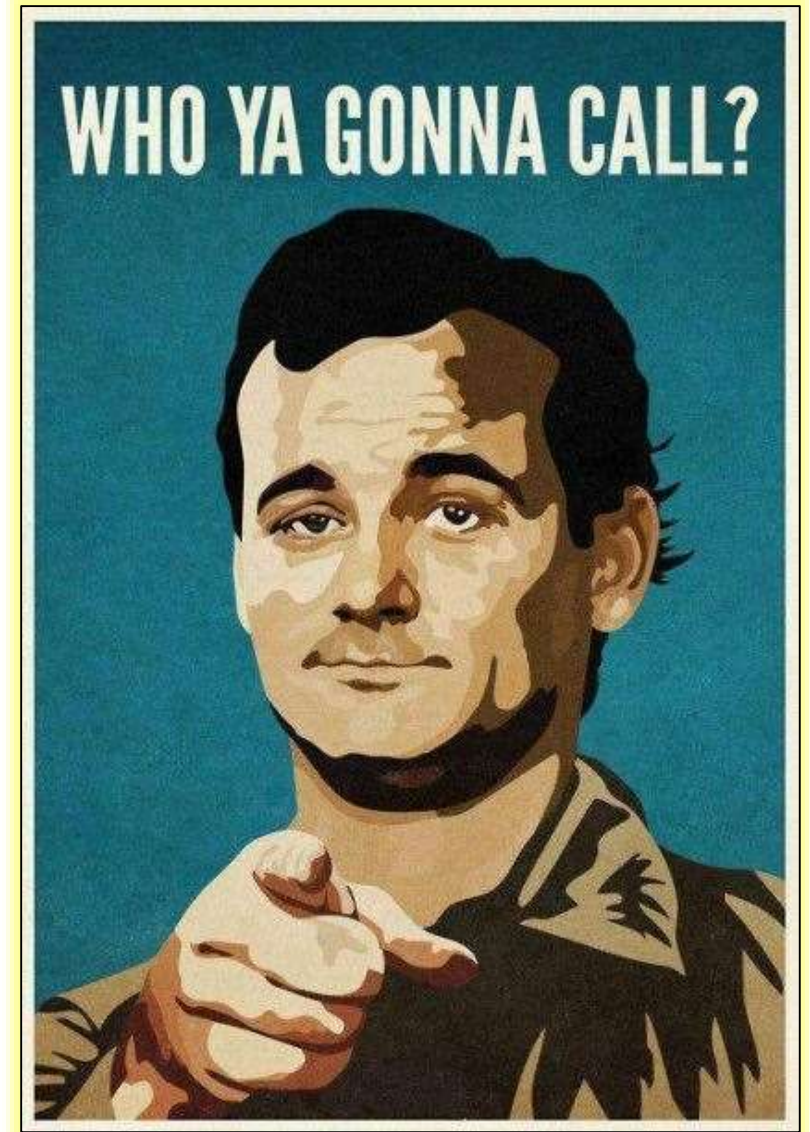
What did I do?

- ✓ Intervened with contractors
- ✓ Showed my ID
- ✓ Asked them to stop work and barrier off the worksite
- ✓ Raised a Close Call
- ✓ Advised IP on my return to the office.
- ✓ **Site barriered and work recommenced safely**



What would you do here?

Inadequate bridge parapets and high risk of vehicle incursion...



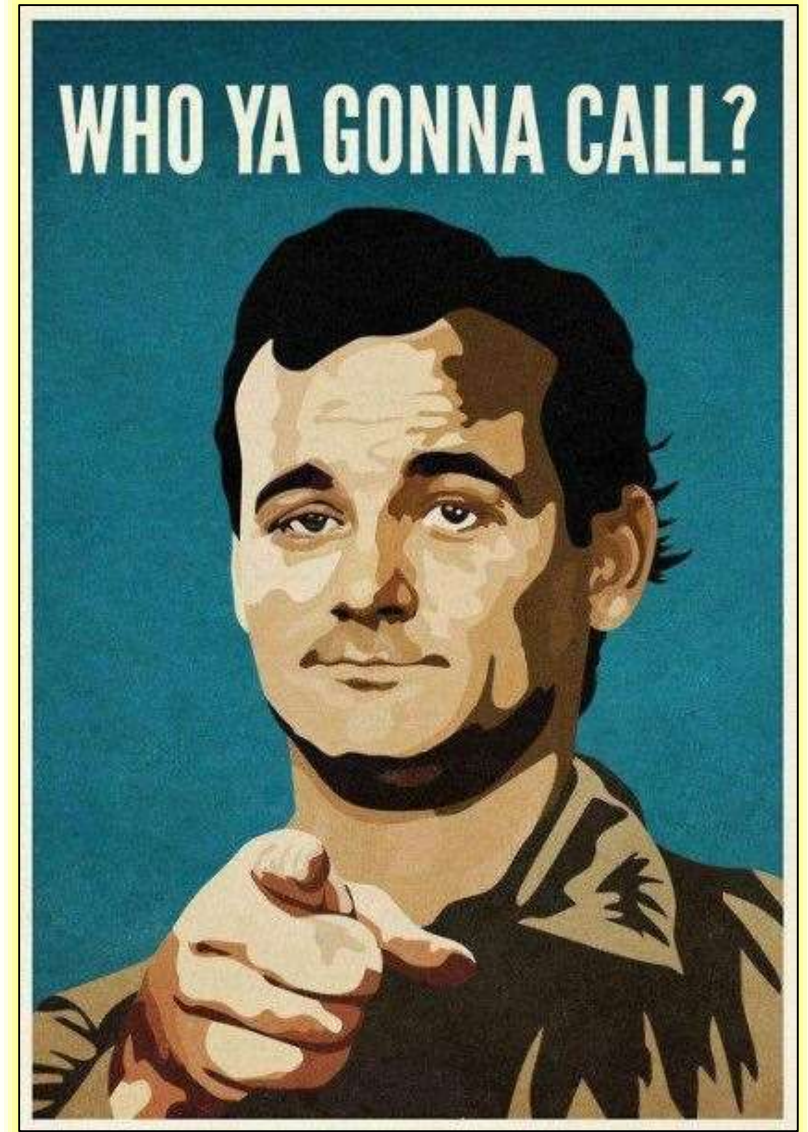
What did I do?

- ✓ Contacted the DRAM on Anglia Route
- ✓ Expressed concern about risk of vehicle incursion
- ✓ Raised a Close Call
- ✓ **SAE Structures confirmed Route aware and that the bridge was being discussed with county council that month to look at mitigation measures to manage the risks**



What would you do here?

Broken lineside fencing



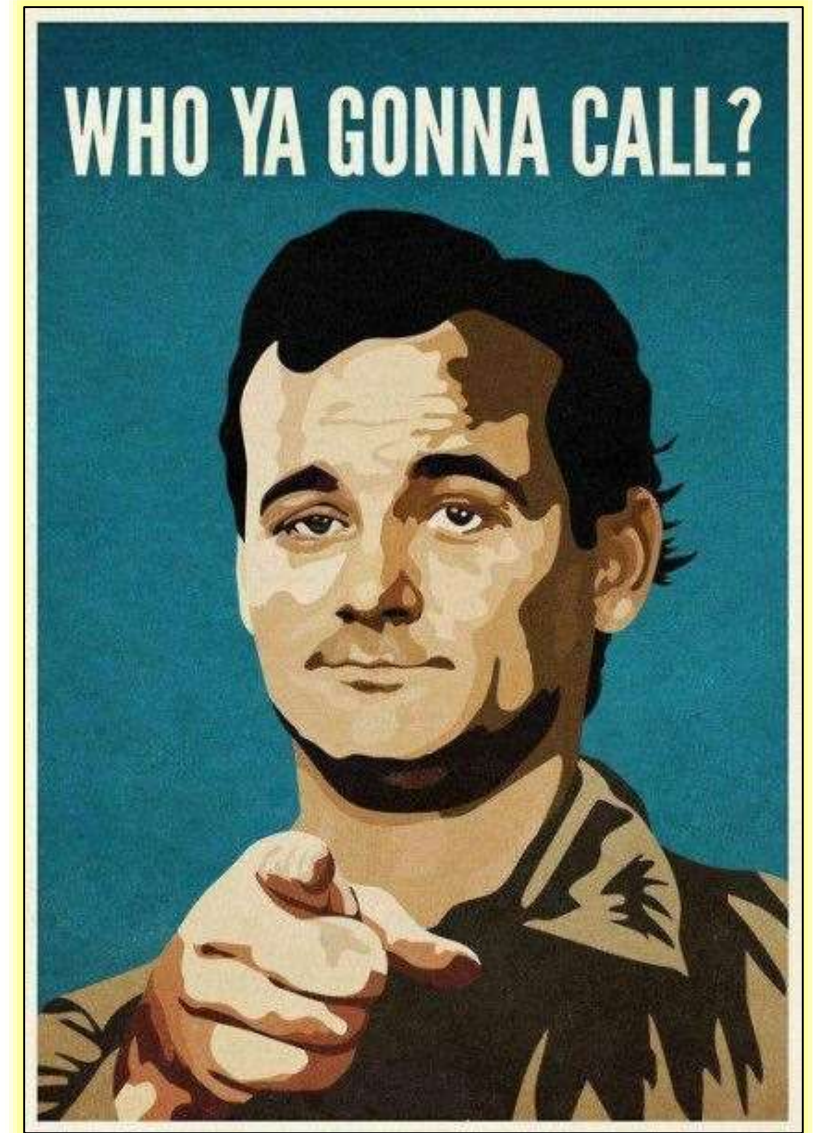
What did I do?

- ✓ Contacted the DU as it is their asset
- ✓ Provided exact location and photo
- ✓ Raised a Close Call
- ✓ Fence was repaired and risk removed
- ✓ I would now call the NR 24/7 Helpline 0345 11 41 41



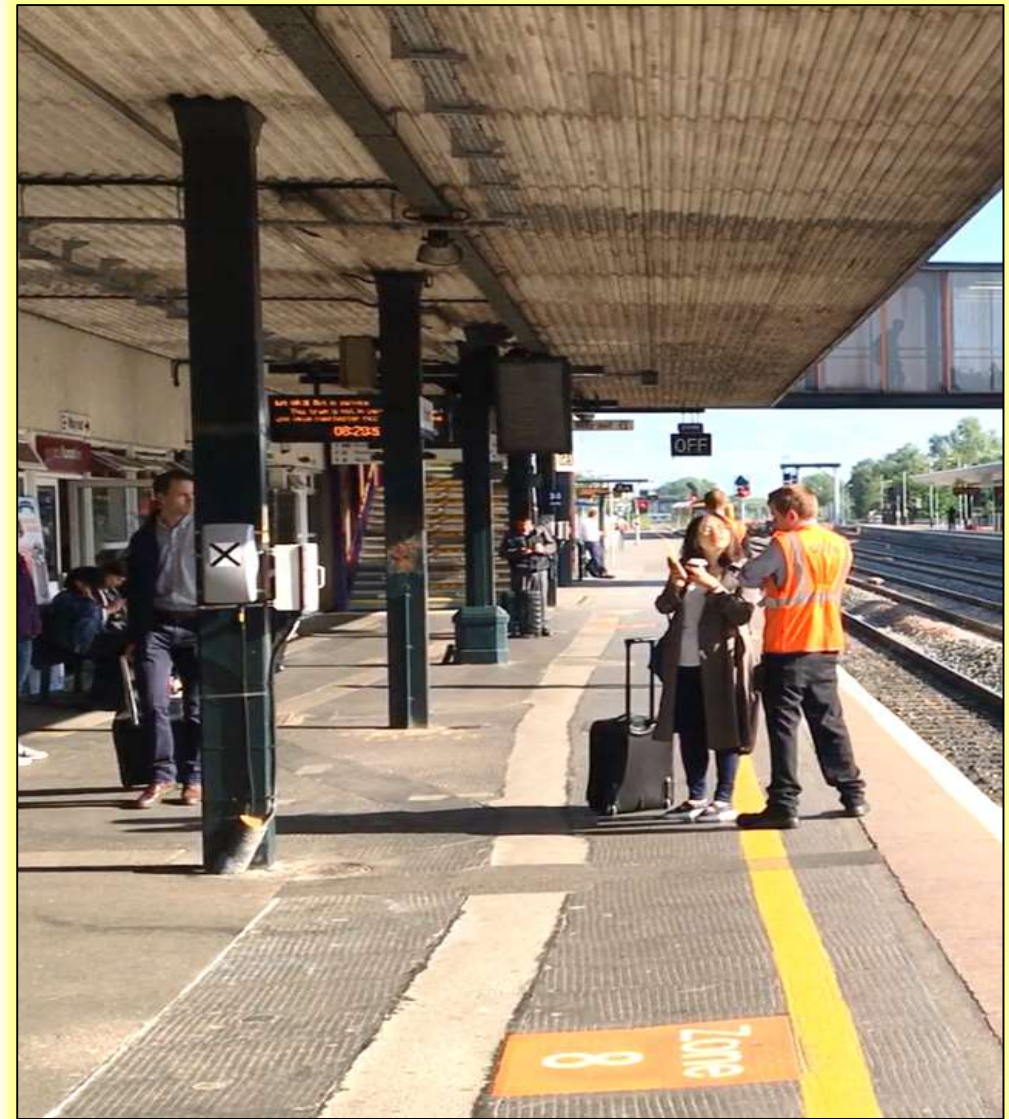
What would you do here?

Dangerous steel banding on canopy support at Oxford station



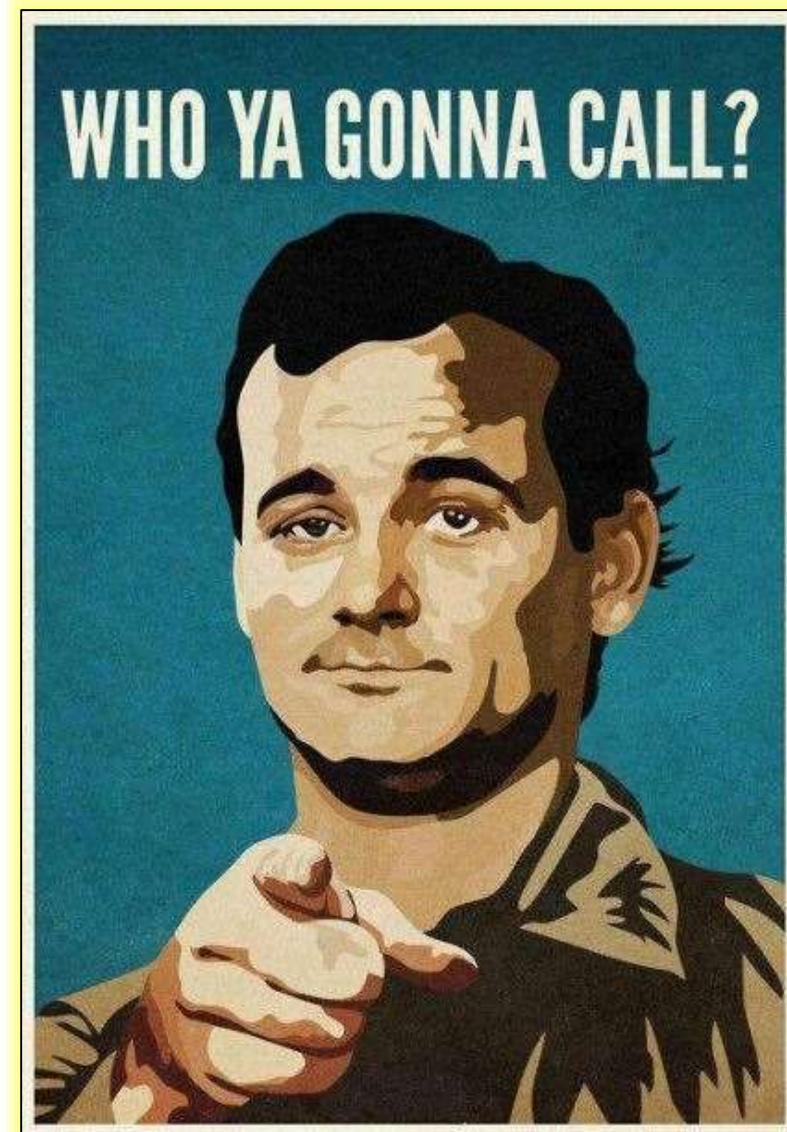
What did I do?

- ✓ **Contacted GWR**
- ✓ **Provided exact location and photo**
- ✓ **Raised a Close Call**
- ✓ **Banding to be attended to and risk removed**
- ✓ **I could now call the NR 24/7 Helpline 0345 11 41 41**



What would you do here?

Lineside neighbour activity posing potential risk to Network Rail assets...



What actually happened.....

Colliery spoil tip landslide.....



**Hatfield Main Colliery
February 2013**

**4 track Doncaster to
Goole main line closed
for 6 months.**

**As well as passenger
traffic, 20% of all UK rail
freight operations had
to be re-routed**

If in doubt, call it out.....

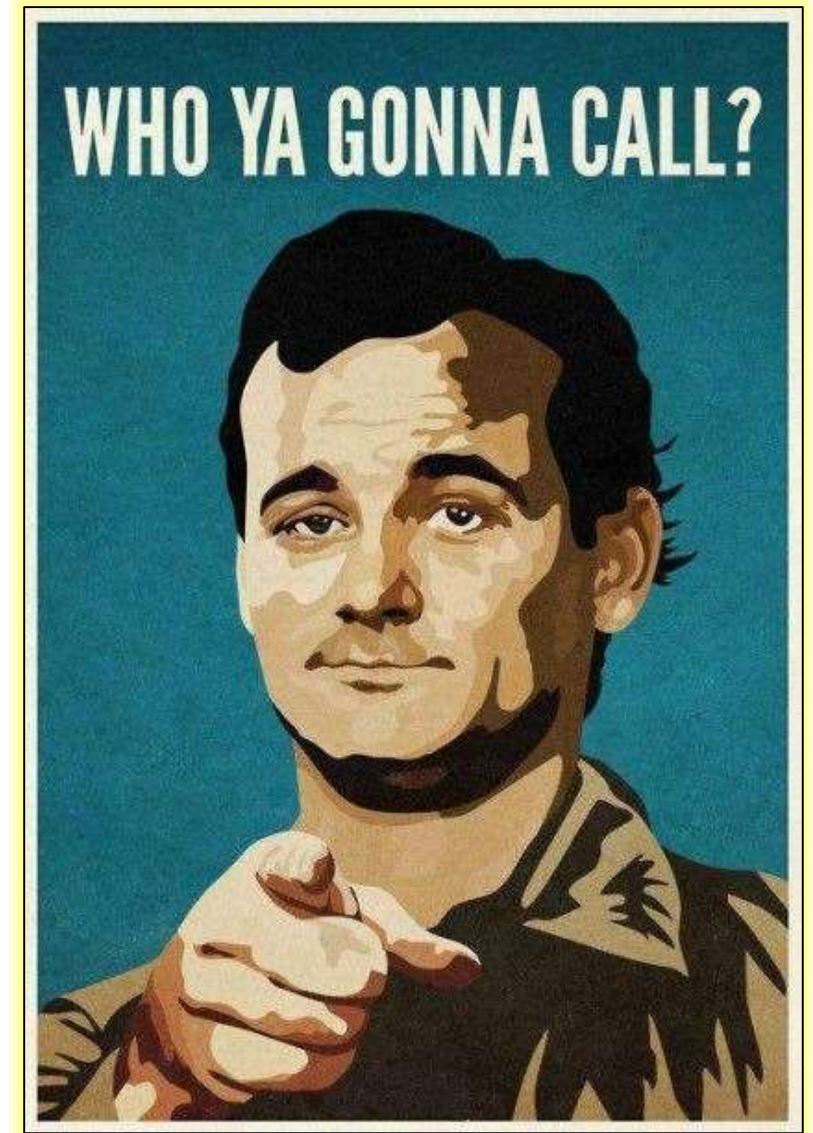
For non-emergency ASPRO issues email:
assetprotectionwestern@networkrail.co.uk

For ALL emergency issues call:
Route Control Manager - 01793 38 92 01



What would you do here?

Car stationary on level crossing



What would you do here?

Car stationary on level crossing

Make an emergency call to the:

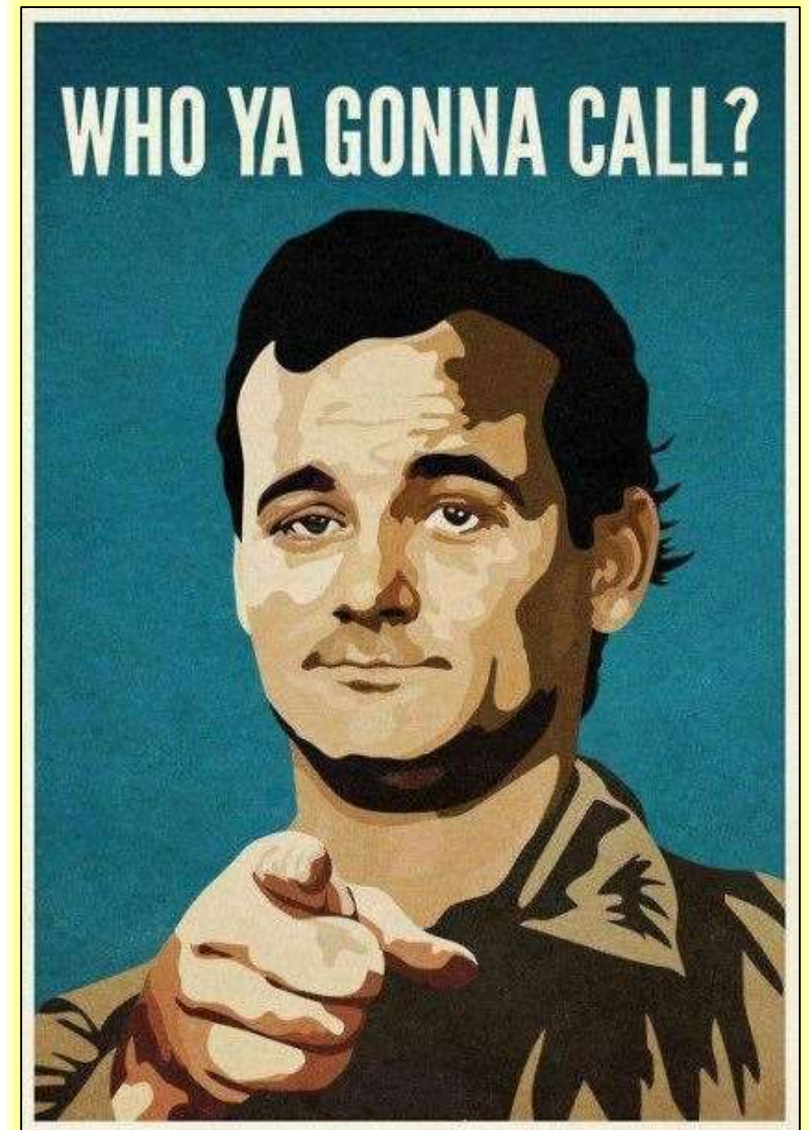
Route Control Manager - 01793 38 92 01



**Who Ya
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What would you do here?

Tailgating into an NR facility....



What would you do here?

Tailgating into an NR facility....?

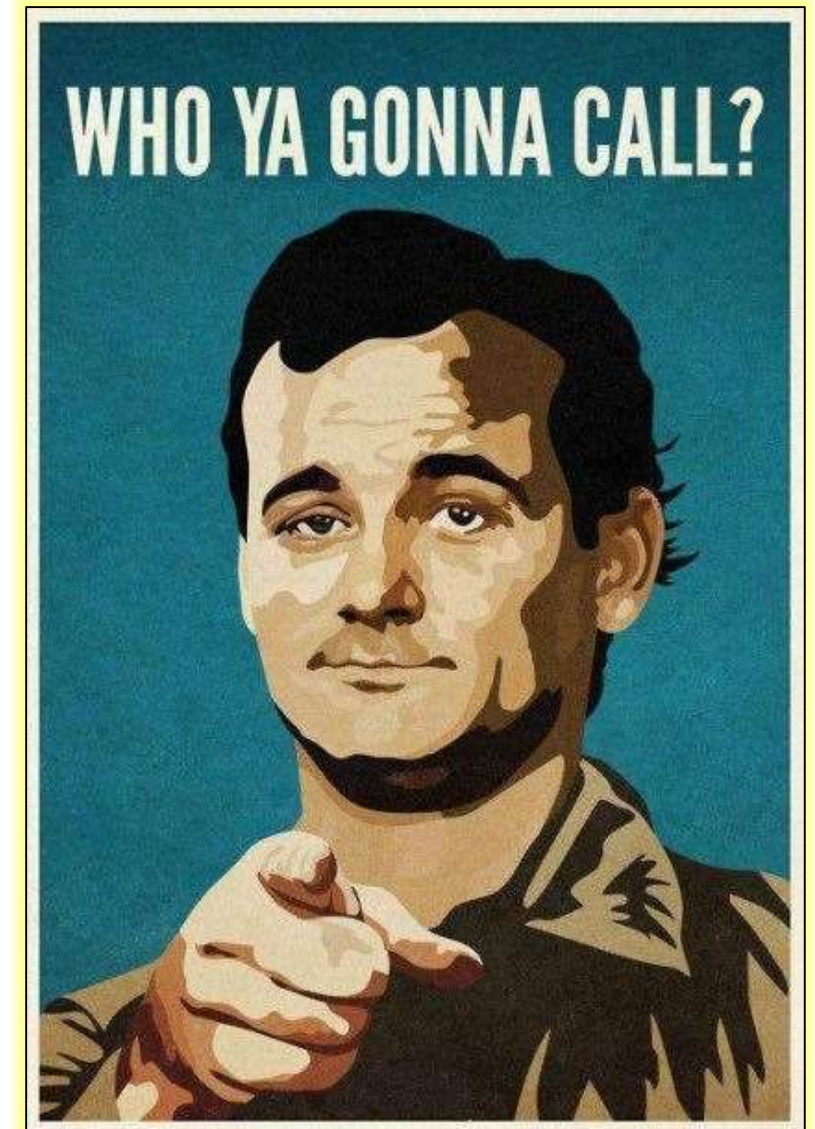
- Challenge the individual
- Ask to see Photo ID/deny access as appropriate
- Report any issue to on site management, helpline, close call



Who Ya
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What would you do here?

Buckled track....



What would you do here?

Buckled track....?

For ALL emergency issues call:

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In an emergency call the Route Control Manager on **01793 389201**

In a non emergency situation call the Network Rail Helpline on **0345 711 4141**

For non-emergency ASPRO issues email: assetprotectionwestern@networkrail.co.uk

Put these details in your mobile **NOW!**