

Incident Response Packs (NR/L2/OHS/019)

Issued to: **Network Rail line managers, safety professionals and accredited contractors**

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Overview

Assurance and investigations have found instances where Incident Response Packs (IRPs) have been used rather than Safe Work Packs planned in advance.

The examples did not comply with the company standard NR/L2/OHS/019.

This bulletin is to clarify when Incident Response Planning can be used.

The Incident Response Module in the 019 standard only applies for unforeseeable events which cannot be pre-planned where:

- there is no Planner available, out of normal hours of duty Monday to Friday;
- short timescale faults arise which have to be done over a weekend when no Planners are at work;
- an incident number has been generated by Route/Fault Control; or
- someone is appointed as Rail Incident Officer or pilot for an emergency or failure.

Discussion Points

- Do you always consider the Worksafe procedure if you do not believe you can carry out the work safely?
- When using an Incident Response Pack SSOW how do you double check you have chosen the safest appropriate SSOW?
- When attending a fault of failure what helps you to always start at the top of the hierarchy in NR/L2/OHS/019 when selecting the SSOW?