

# New series of safety alerts launched

Dear all,

A new series of safety alert templates have been created to help us all learn from incidents, and bring consistency to national and local incident communications.

Previously national safety alerts were issued by the National Operations Centre (NOC) - going forward they will be issued by Safety, Technical and Engineering (STE) to all people managers and safety professionals.

## Your leadership makes all the difference

A key commitment in our Safety Vision is to 'investigate incidents and learn lessons to prevent them occurring again'. One of the simplest ways we can do this is to discuss real incidents with our teams to identify:

- What's happened
- Why it might have happened
- What the business can do to make sure it never happens again
- What we can all do to make sure it never happens again

When you receive one of our new Safety Alerts, please take the time to discuss it with your teams. Learning from incidents will help us to achieve *Everyone Home Safe Every Day*.



## Each Safety Alert explained



### *Safety Alert*

Issued for serious incidents within 24 hours to create awareness of what's happened and the known facts pending investigation.

### *Safety Bulletin*

Issued approximately a week after an incident has taken place to highlight the associated risks and create team discussion about potential learning.

### *Safety Advice*

Issued during an investigation where it becomes necessary to issue an instruction relating to a significant risk. You will need to review these to see if they apply to an activity that you or your team are involved in.

### *Shared Learning*

Issued following the conclusion of a significant investigation to promote discussion around the causes of the incident and the key learning that can stop it happening again.

## Next steps

We are currently using these new alerts for incidents that enable national learning. Over the next few months we will be working with the Routes and IP Regions to make the templates available for local use.

If you have any questions, please contact me directly.

Kind regards,

Lee Parlett  
Corporate investigation manager