



What is a close call?

Anything that had the potential to cause injury or damage but didn't... this time.



What is an Operational Close Call?

An unsafe incident that takes place on an operational railway (including managed stations) and has a direct potential for safety loss.

If left unresolved these may directly affect the safe operation of the railway and lead to a safety incident, and therefore require immediate action.



Where do I report an Operational Close Call?



You should report these incidents to Control, as you have always done.

You do not need to call these in to the Close Call Reporting line.



Types of Operational Close Calls

Overhanging vegetation

In this example the train would only be visible <100m away.

Also, the vegetation may not allow a position of safety to be seen or accessed.



Types of Operational Close Calls

Embankment instability

Potential for the earth to slip and block the line.



Types of Operational Close Calls

Train fault

In this case a loose roof panel is in close proximity to the OLE. Emergency isolation was required and passengers detrained.



Types of Operational Close Calls

Unstable tree

In this example the tree is covered in ivy and leaning heavily. It has the potential to fall and block the line.



Types of Operational Close Calls

OLE Obstruction

Driver reported striking plastic pipe hanging from bridge.



If you see a Close Call



- *Recognise it as a Close Call*
- *If it is an operational close call, affecting the safety of the line, call your Control on:*

[insert local control number]

- *For any other type of close call, if it's safe to put it right then do so, and then*
- *Report it, so we can take action if required and learn, by calling:*

01908 723 500

