

OFFICIAL

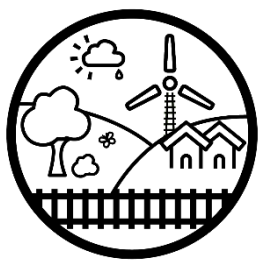


# Keeping Communities Safe Guidance Note

NR/GN/ESD18

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## Network Rail's Commitments

- ✓ [Safety at the Heart of Everything We Do](#)
- ✓ [Wellbeing: Promote community integration and enhance people's physical and mental wellbeing](#)
- ✓ [COVID-19 recovery: help get passengers back onto the railway](#)

This guidance note is about keeping communities safe in the context of sustainability.

It is additional to, and does *not* replace, specific requirements and guidance that contractors and supply chain partners may be provided with around:

- Workplace safety
- Safety assurance and performance
- Level crossing safety
- Prevention of trespass, suicide, crime and anti-social behaviour
- Coronavirus guidance

## Examples of how Network Rail, our contractors and our supply chains can keep communities safe

Check that all access points to the operational railway are secured when leaving the site.

Secure all plant/assets, and remove all redundant and/or unused plant/assets on completion of work.

Ensure lineside fences and access gates are well maintained and secure. If you notice that a boundary fence is damaged, report this to your Employer's Representative.

Assess the risk of trespass created as a result of railway works. Use the assessment to influence design decisions.

Before starting work on the railway, contact [SuicidePrevention@raildeliverygroup.com](mailto:SuicidePrevention@raildeliverygroup.com) to understand if the area is one of concern for suicide risk. If it is, workers should complete the rail industry suicide prevention module and be issued with the Suicide Prevention Handbook and TACTICS card. These are both available as part of the rail industry Learning Tool. To access the module and pack please register for a free account on the Rail Suicide Prevention website using an industry email address.

Download and use the Save a Life app from the NR app catalogue.

Report any trespass, near misses or opportunities for safety improvements through the close call system.

Report any behaviours that may have a negative impact on community safety, through line management or the close call system.

Brief workers about the [Rail Suicide Prevention](#) programme. Make [suicide prevention training](#) available. Encourage them to [seek support](#) if they, themselves, face crisis.



I knew something was wrong. I wasn't sure what to say, so I asked

**"Hi, where can I get a coffee?"**

Small talk Saves lives  
SAMARITANS

in partnership with  
BRITISH TRANSPORT POLICE  
Network Rail

**And that's all it took**

If you think someone might need help, trust your instincts and start a conversation. You could save a life.

Find out more at [samaritans.org/smalltalksaveslives](https://samaritans.org/smalltalksaveslives)

#SmallTalkSavesLives

A registered charity



*A colleague from Land Sheriffs, who has intervened in potential suicides on the railway*

Support Samaritans' [Million Hour Challenge](#).

Use volunteer leave to promote community safety.

Be aware of our [national safety campaigns](#). Make use of them when relevant.

[Contact](#) your local Network Rail Community Safety Manager to find out how you can support their work in the geographical area(s) you are working in. For example, by working with them to provide safety education to young people.



*Trespass and Vandalism  
community event, Leicester  
station*

Visit schools to provide safety education to young people. Use [our educational resources](#) to do so.



*Safety workshop in a school,  
Eastern Region*

Visit community groups to provide safety education to vulnerable people.

Conduct a site or station visit with young or vulnerable people to demonstrate rail safety in a 'live' environment. Explain how and how not to behave safely around the railway.

Run a competition with the local school for pupils to design rail safety posters, which you can display at the local station or on site hoarding.

Paint a rail safety mural over graffiti in your local community as a way of discouraging trespass and antisocial behaviour on the railway. Liaise with Property colleagues in advance.

**Network Rail Community Licence – ‘Peaky Blinders’ mural at Hill Street**

- Birmingham Children’s Hospital Charity have collaborated with Castle Fine Art and Network Rail to introduce a 46.8 metre mural featuring artwork created by local artist Jon Jones. The artwork is based on characters from the Peaky Blinders TV series, which has roots within Birmingham.
- The artwork has featured on the BBC News England homepage, as well as: BBC Midlands Today, ITV Central, What’s on Birmingham, Visit Birmingham online, Brumpic/CultureBab online, along with the Greater Birmingham Chambers newsletter. There was also an article in BirminghamLive which featured a quote from Network Rail.
- The art has a charitable component, for every picture tagging @Castlefineart and using: #Brum4BCH Castle Fine Art will donate £1 to the Birmingham Children’s Hospital Charity, with an end goal to raise £10,000.
- The wall also used to be a target for tagging, as seen in the before picture. Now, it is a work of art and source of pride to the city centre.

Before



After



**What can be measured using the [Rail Social Value Tool](#)**

Impact	Sub-impact	Stakeholder Group / Unit of Measurement	
Safety, health & wellbeing	Staff training to prevent harm	Number of employees trained to intervene	Number of employees trained to intervene
Educational attainment	Educational/curriculum support	School Safety Talks	Number of students receiving safety talks
Community & Charity	Rail safety engagement	Community Roadshow or Event	Number of people reached with safety messages
	Charitable & community volunteering	Community Volunteering hours	Number of community volunteer hours
		Workforce volunteer hours	Number of workforce volunteer hours

*Indicators in green text (above) are monetised in the RSVT, using values that have been calculated in a way that applies OECD and UK Treasury Green Book principles.*

## Additional links

[Rail Pastors](#)

[Supply Chain Sustainability School "Behavioural safety in infrastructure"](#) e-learning module, [mental health](#) and other relevant resources