

# **Toolbox talk - Environment**



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## Be a good neighbour

#### What?

- ☐ many in the local community will regard the start of construction work in their neighbourhood with great concern
- public concern of construction includes noise, dust, road closures, increased heavy traffic and disruption to normal life
- being a good neighbour means to act with consideration for all those who live and work in the area surrounding the construction site to minimise their inconvenience.

### Why?

- avoid prosecution: if any problems being caused by dust or noise are not satisfactorily resolved the local authority can prosecute those responsible
- avoid prosecution: if neighbours make a complaint about work on site exceeding the agreed hours the local authority can take action against the site
- avoid programme delays: if neighbours make a complaint about dust or noise nuisance the local authority can stop works, which leads to delays
- reduce costs: if good relations can be established with neighbours, many issues such as access to site, material deliveries and working hours can be improved through friendly negotiation
- public relations: being a good neighbour creates a positive image for a company.

#### Do

- ✓ be polite and considerate to the public at all times
- take notice of any complaint made by a neighbour and pass it on to a line manager
- ✓ only use approved routes to access the site
- ✓ minimise reversing vehicles as much as possible
- use only designated parking areas, if they are provided, otherwise always park vehicles with consideration for the needs of others
- ✓ keep dust and noise to a minimum
- always close any noise reducing engine covers while plant is in use
- direct site lighting and task lighting away from neighbouring properties
- ✓ tell a line manager if rubbish bins or skips are full or nearly full



### **Ouestions**

- 1 Which parts of the site are close to houses, schools etc?
- 2 What are the activities likely to cause a nuisance on site?
- 3 What should be done if a complaint is received?
- notify a line manager immediately if any fly tipped waste is found in the area.

#### Don't

- park vehicles in a way that obstructs driveways to neighbouring properties
- park on pavements, footpaths or bridleways
- trespass on neighbour's land
- leave engines running unnecessarily
- shout on site or have noisy radios on
- shout or whistle at passers by
- drop litter or leave sites untidy
- leave gates to the site open
- drag mud onto the roads outside the site make sure vehicle wheels are clean before leaving.







Title:	
Given by:	Date:
Site:	

Name	Company	Signature