

Healthcare Defibrillators

Frequently Asked Questions - Technical

Some of the most common questions relating to defibrillators in general and HeartSine products are answered below. If you have a question that is not covered here, feel free to contact Aero's Technical Support Team at sales@aerohealthcare.co.uk or call 0845 604 8280.

- 1. Is a technical specification available for the HeartSine Samaritan® Public Access Defibrillator (PAD)?**

Yes. You can download the most recent data sheet, user manual and other resources from <http://www.aerohealthcare-aed.co.uk/heartsine-downloads>.

- 2. What is the warranty for the HeartSine Samaritan PAD?**

The Samaritan PAD now comes with a ten-year warranty. Proof of date of purchase is required for warranty support. To determine if your device is under warranty, please contact sales@aerohealthcare.co.uk.

- 3. What is the charging time for the HeartSine Samaritan PAD?**

The charging time is less than eight seconds at 150J, and less than twelve seconds at 200J.

- 4. What is recorded in the Event File record?**

The Event File records 90 minutes of ECG and event/incident recording.

- 5. What is the operating/standby temperature of the HeartSine Samaritan PAD?**

The operating/standby temperature is 0°C – 50°C (32°F – 122°F).

- 6. What is the capacity of the Pad-Pak battery?**

The capacity of the Pad-Pak battery is 18V 1.4 amp-hours, or 60 shocks at 200J.

- 7. What is the default password for Saver Evo software?**

The default password for Saver EVO software is 'password'. You can change this password to personalize your device; instructions on how to do this can be found on page 21 of the EVO Saver User Manual which is downloadable from <http://www.aerohealthcare-aed.co.uk/heartsine-downloads>.

If you change the password, please make note of the new password and store it in a safe place as Aero Healthcare cannot retrieve lost or forgotten passwords.