

Medication Enquiry Service – Chemist On Call

What is the Chemist on Call Medication Enquiry Service?

The service is for colleagues, who carry out safety critical roles, to report new medication or a change in existing medication, which could impact their ability to undertake safety critical duties. (All other staff can contact the service for advice if they are concerned that their medication may affect their performance).



What's the purpose of the service?

Due to the complexity and variables associated with taking certain medications, it is imperative that all medications (prescribed and purchased over the counter) are reported and assessed. The purpose of reporting certain medications for Occupational Health advice is for the protection of the individual and others from risk of harm or injury due to possible side effects.

When should the service be used?

Individuals who carry out a safety critical role must contact the medication enquiry line as soon as possible, and prior to starting work, if they are taking new medication or have a change in their current medication. Individuals must also inform their line manager of this change. There is no requirement to inform a line manager of the specific medication name or reason for the medication.

Will the service send a report?

Yes. The employee will receive a full report with details of the medication(s) and potential impact on safety. The line manager will receive a report which does not include details of the medication(s) but informs on potential impact on safety performance. The Regional PIN below is required to access the service and the outcome report.

To make a medication enquiry, you can choose either of the following options:



Online Portal

<https://app.chemist-on-call.com>



Telephone

0800 316 0066 Option2

| PIN | Company Login Name (required online) | <div> CHEMIST ON CALL </div> <div> Company Login Name <input type="text"/> </div> <div> PIN <input type="text"/> </div> <div> <input type="button" value="SIGN IN"/> </div> |
|------|---|--|
| 6060 | Network Rail Eastern | |
| 6061 | Network Rail Southern | |
| 6062 | Network Rail North West and Central | |
| 6063 | Network Rail Scotland | |
| 6064 | Network Rail Wales and Western | |
| 6065 | Network Rail Central Business Functions | |
| 6066 | Network Rail Route Services | |