

## Medication Enquiry Service – Chemist On Call

### What is the Chemist on Call Medication Enquiry Service?

The service is for colleagues, who carry out safety critical roles, to report new medication or a change in existing medication, which could impact their ability to undertake safety critical duties. (All other staff can contact the service for advice if they are concerned that their medication may affect their performance).



### What’s the purpose of the service?

Due to the complexity and variables associated with taking certain medications, it is imperative that all medications (prescribed and purchased over the counter) are reported and assessed. The purpose of reporting certain medications for Occupational Health advice is for the protection of the individual and others from risk of harm or injury due to possible side effects.

### When should the service be used?

Safety critical staff MUST notify their manager and the Chemist on Call Medication Enquiry Service to report new medication (or a change in existing medication) prior to starting work. The advice of the Medication Enquiry Service must be followed. All other staff should take advice from the service if they are concerned that their medication may affect their performance, judgement, or reactions.

To make a medication enquiry, you can choose either of the following options:



**Online Portal**

<https://app.chemist-on-call.com>



**Telephone**

Call **0800 083 3324** Option 1

PIN	Company Login Name (required online)
6060	Network Rail Eastern
6061	Network Rail Southern
6062	Network Rail North West and Central
6063	Network Rail Scotland
6064	Network Rail Wales and Western
6065	Network Rail Central Business Functions
6066	Network Rail Route Services

**CHEMIST ON CALL**

Company Login Name

PIN

**SIGN IN**