



## What is the Chemist on Call Medication Enquiry Service?

The service is for colleagues who carry out safety critical roles to report medication they are given, changes to existing medication or any symptoms from an illness or medical condition which could impact on their ability to undertake safety critical duties.

## What's the purpose of the service?

The purpose of reporting certain medications for Occupational Health (OH) advice is for the protection of the individual and others, from risk of harm or injury due to possible side effects. Due to the complexity and variables associated with taking certain medications, it is imperative that medication enquiries are undertaken.

## When should the service be used?

Individuals who carry out a safety critical role must notify their manager and the medication enquiry service as soon as possible. This should be prior to starting work.

**To make a medication enquiry, you can choose any of these routes:**



<https://app.chemist-on-call.com/admin/chemist>



0800 083 3324  
Option 1



On receiving the outcome, you may be advised to seek OH advice – Make a referral via [www.myohportal.co.uk](http://www.myohportal.co.uk)

### PINs:

5049 - RWAL Wales	5057 - RLNW LNW
5052 - RLNE LNE	5058 - RSCO Scotland
5053 - RSEA South East	7600 - Wessex
5055 - RWES Western	5059 - Other business function
5056 - REAN Anglia	